## STAFF PARALEGAL JOB DESCRIPTION

It is a staff paralegal's responsibility to provide assistance to eligible Vermonters with legal problems under the supervision of one or more project directors.

## Duties and Responsibilities may include:

- 1. Screen applicants to determine eligibility.
- 2. Conduct intake and interviews of eligible clients.
- 3. Communicate with clients as needed and in accordance with applicable rules; make referrals as appropriate.
- 4. Maintain all client files, records, and other data as required in the case management system, including maintaining accurate and contemporaneous timekeeping for all work activities.
- 5. Carry out administrative responsibilities as a VLA employee in a prompt and thorough manner (including following payroll and reimbursement request procedures), as well as grant-related data and document requirements.
- 6. Develop competency in all areas of practice.
- 7. Assists Vermont Legal Aid attorneys with litigation; prepare legal documents and memoranda.
- 8. Represent clients at administrative hearings and other appropriate forums.
- 9. Act as a resource person for the rest of the program in a substantive area as assigned by the Executive Director or Project Director.
- 10. Provide supervision to other personnel as designated in accordance with program policy.

This is a non-exempt position and reports to the relevant Project Director. Some in-state travel required. Salary is set based on the lay advocate scale.

- 11. Work closely with VLA attorneys, paralegals and support staff, community members, officials of legal and social agencies, and others as appropriate.
- 12.Ensure that self and all personnel acting under supervision comply with the requirements of the Code of Professional Responsibility and with VLA's policies and procedures.
- 13. Carry an on-going caseload.
- 14. Other duties as assigned.

## Qualifications:

- 1. Four years of professional work experience or bachelor's degree, or a comparable mix of education and experience.
- 2. Experience and/or commitment to working directly with people from diverse racial, ethnic, and socioeconomic backgrounds.
- 3. Excellent oral and written communication skills, including the ability to produce professional outreach materials.
- 4. Commitment to working in a collaborative, team-based setting.
- 5. Ability and willingness to work autonomously and independently with a minimum of supervision as required by the particular job.
- 6. Ability and willingness to make decisions and solve problems creatively under tight deadlines.
- 7. High level of initiative and ability to plan.
- 8. Demonstrable organizational skills in managing complex workload.